

**RESIDENT EXPERIENCE BOARD 2015/16
ACTIONS AND RECOMMENDATIONS TRACKER – 16 OCTOBER 2015**

The recommendations tracker allows Board Members to monitor responses, actions and outcomes against their recommendations or requests for further action. The tracker is updated following each Board. Once an action has been achieved and reported to the Board it will be removed from the tracker.

Date of meeting	Item	Ref:	Recommendations/Actions	Achieved/Outstanding?	Deadline	Responsible Cabinet Member/Member/Officer
18 MAY 2015	EMERGENCY SERVICES COLLABORATION PROGRAMME	CSC 1	SFRS to provide more information on third party income and training.	COMPLETED SFRS to include as part of workshop on 24 September.	ASAP	Ian Thomson Iain Houseman Russell Pearson
21 JULY 2015	FULL YEAR OUTCOMES-BASED PERFORMANCE REPORT ON VOLUNTARY, COMMUNITY AND FAITH SECTOR (VCFS) INFRASTRUCTURE IN SURREY 2014/15	REB 1/15	That the relevant officers include Members on the membership of the replacement group for the Surrey Compact Support Group.	COMPLETED Response from officers: 'Officers have fed back information and suggestions made at the REB into discussions with Compact partners leading on transition arrangements. It has been agreed, from April 2016 a new body comprising representatives from the voluntary, community, faith and public sectors called the Surrey Compact Custodian Group will primarily manage the Compact work. Cllr Colin Kemp will be an ex-officio member of the group, invited to attend any future meetings and Cllr Richard Walsh will continue to champion the Compact too as part of his portfolio.'	ASAP	Saba Hussain Rachel Crossley
21 JULY 2015	FULL YEAR OUTCOMES-BASED PERFORMANCE REPORT ON VOLUNTARY, COMMUNITY AND FAITH SECTOR (VCFS) INFRASTRUCTURE IN SURREY 2014/15	REB 2/15	That Surrey County Council continues to encourage staff to volunteer and create opportunities and time for them to do so.	COMPLETED Response from officers: 'Surrey County Council continues to encourage and support staff to volunteer their time and skills to help local people and causes through the employee volunteering scheme by ensuring there are easy processes for finding opportunities and through managers building use of volunteering days into personal	ASAP	Saba Hussain Rachel Crossley

				development conversations (e.g. through appraisals). FFC Member Champions will be regularly updated on progress through their meetings and a full update will be included in next year's REB report.'		
21 JULY 2015		REB 3/15	Officers to circulate volunteering strategy and proposed document which supports it and is the basis for the 100 day plan.	COMPLETED Circulated via email on 31/07/2015.	ASAP	Saba Hussain Rachel Crossley